

Alerts

Warning: Telephone calls claiming to be from 'Complex Law Ltd'

4 November 2025

Telephone calls have been made to members of the public claiming to be from 'Complex Law Ltd'.

What is the scam?

The SRA has been advised that telephone calls have been made to members of the public from '07400705573' and the caller is purporting to be from 'Complex Law Ltd'.

Any business or transaction through '07400705573' claiming to be from 'Complex Law Ltd' is not undertaken by a firm or individual authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorises and regulates a genuine firm of solicitors called Complex Law Ltd. The genuine firm contact number is 01282 - 855400.

The genuine firm of Complex Law Ltd has confirmed that they do not have any connection to the individual or telephone calls described in the alert.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.