

# **Events and speakers**

We organise and take part in a wide range of events and conferences. Come and meet us to find out about what we're doing.

To view recordings of past events, see our listing of <u>on-demand events</u> [https://news.sra.org.uk/news/events/on-demand-events/].

### Request an SRA speaker for your event

If you would like to invite an SRA speaker to your event, please submit a request using our speaker request form.

Request an SRA speaker for your event <a href="Inttps://form.sra.org.uk/s3/speaker-request">[https://form.sra.org.uk/s3/speaker-request</a>]

Please do not contact individual members of our staff directly to ask them to speak at your event.

We aim to reply to requests within three weeks. In order for us to consider your request, you need to submit it at least six to eight weeks before your event is scheduled to take place.

We take the following into account when reviewing speaker requests:

- how topical the event is to SRA work and priorities
- availability of appropriate speakers
- size and suitability of the audience.

We will assess all requests on a case-by-case basis. However, we are unlikely to accept invitations if we believe that one of the main purposes of the event is:

- to promote the wider work or services of a specific commercial organisation or potential supplier to businesses operating in the legal sector
- to generate new business or other revenue-creating opportunities beyond attendance at the event itself for the host/organiser/third parties.

Upcoming events and conferences that we'll be taking part in are listed here. To book a place or find out more about non-SRA events, please contact the organisers directly.

## October 2025

High-volume consumer claims: join the discussion



#### 2 October 2025 YouTube [https://www.youtube.com/user/SRAsolicitors]

### Speakers: Aileen Armstrong, Executive Director - Strategy, Innovation and External Affairs, SRA (Chair), Harriet Gamper, Director of Consumer Policy and Engagement, SRA

When they work well, high-volume consumer claims (HVCCs) can provide vital access to justice, particularly for those who might otherwise struggle to obtain legal support. However, we are concerned that this market is not working as well as it should, with widespread issues that may be causing harm to consumers.

To explore this further, <u>we have published a discussion paper</u> [<a href="https://news.sra.org.uk/link/e440ecf5fdd64d4b86ecaf2793044463.aspx">https://news.sra.org.uk/link/e440ecf5fdd64d4b86ecaf2793044463.aspx</a>] seeking feedback and insights on our concerns, which are summarised in these five key challenges:

- 1. improving transparency and clarity for consumers about their claim, including if the term 'no win, no fee' should be banned?
- 2. managing risks around third-party litigation funding
- 3. making sure After the Event (ATE) insurance meets consumers' needs
- 4. making sure our regulation keeps pace with a changing market
- 5. delivering wider improvements across the system for consumers in high-volume claims processes.

Join us as we run through the challenges and questions raised by our discussion paper, as well as details of our planned engagement.

To make this as relevant as possible, you can submit questions in advance by completing the question text box when you register.

We look forward to you joining us and hearing your views. We will send you a link to view the webinar a few days before broadcast.

Read more about our high-volume consumer claims work [https://news.sra.org.uk/link/0625d11e177f41e29efd67befe9e9bf8.aspx]\_.

Visit the event website to find out more [https://events.sra.org.uk/sra/757/home]

# High-volume consumer claims: roundtable with solicitors

7 October 2025 Teams [https://teams.live.com/free/]

Speakers: Aileen Armstrong, Executive Director - Strategy, Innovation and External Affairs, SRA, Kate Webb, Project Policy Lead, High-volume Consumer Claims, SRA We have launched a discussion paper seeking feedback [https://news.sra.org.uk/link/e440ecf5fdd64d4b86ecaf2793044463.aspx] and insights on our concerns about the high-volume consumer claims (HVCC) market. We want to hear from solicitors about your ideas and first-hand experiences, along with those of your wider networks.

When they work well, HVCCs can provide vital access to justice, particularly for those who might otherwise struggle to obtain legal support. However, we are concerned that this market is not working as well as it should, with widespread issues that may be causing harm to consumers. Join us to hear more and share your feedback on key questions including:

- improving transparency and clarity for consumers and better protecting consumer interests
- the use of the term 'no win, no fee'
- whether firms could do more to meet the needs of consumers with vulnerabilities
- if we should enhance our regulation of firms working in high-volume claims.

This will also be an opportunity for you to ask questions.

Read more about our <a href="https://news.sra.org.uk/link/0625d11e177f41e29efd67befe9e9bf8.aspx]">https://news.sra.org.uk/link/0625d11e177f41e29efd67befe9e9bf8.aspx]</a>. This event is being run on Microsoft Teams. You will receive an automated email confirming your booking with the details on how to join the meeting. Places are limited.

Visit the event website to find out more [https://events.sra.org.uk/sra/761/home]

# **Compliance Officers Conference 2025**

#### 21 October 2025 ICC Birmingham [https://www.theicc.co.uk/]

This event is now full. You can access the content from the face-to-face event by registering for our virtual event.

All of the conference sessions, other than some of the lunchtime bitesize sessions, form part of our virtual conference which runs from 3-7 November.

Register for our virtual conference [https://events.sra.org.uk/sra/752/home]

#### What will be covered?

This year, we bring together compliance professionals from across the legal sector for a day of insight, discussion, and practical guidance. Hear



from specialists at the SRA, thought leaders and experts as they explore topics including:

- anti-money laundering
- · claims management
- · compliance queries
- continuing competence
- ethics
- our Accounts Rules
- protecting client money
- · source of funds and financial crime
- SQE.

Our Chair and Chief Executive will also be discussing where SRA's regulation is heading with our conference chair, journalist Daisy McAndrew.

Visit the event website to find out more [https://events.sra.org.uk/sra/751/home]

## **November 2025**

# High-volume consumer claims: roundtable with solicitors

6 November 2025 Teams [https://teams.live.com/]

Speakers: Aileen Armstrong, Executive Director - Strategy, Innovation and External Affairs, SRA, Jonathan White, Head of Professional Ethics, SRA

We have launched a discussion paper seeking feedback
[https://news.sra.org.uk/link/e440ecf5fdd64d4b86ecaf2793044463.aspx] and insights on our concerns about the high-volume consumer claims (HVCC) market. We want to hear from solicitors about your ideas and first-hand experiences, along with those of your wider networks.

When they work well, HVCCs can provide vital access to justice, particularly for those who might otherwise struggle to obtain legal support. However, we are concerned that this market is not working as well as it should, with widespread issues that may be causing harm to consumers. Join us to hear more and share your feedback on key questions including:

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- whether firms could do more to meet the needs of consumers with vulnerabilities
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This will also be an opportunity for you to ask questions.

Read more about our <u>high-volume consumer claims work</u> [https://news.sra.org.uk/link/0625d11e177f41e29efd67befe9e9bf8.aspx]. This event is being run on Microsoft Teams. You will receive an automated email confirming your booking with the details on how to join the meeting. Places are limited.

Visit the event website to find out more [https://events.sra.org.uk/sra/760/home]

## **Virtual Compliance Officers Conference 2025**

3 November 2025 YouTube [http://www.youtube.com/user/SRAsolicitors]

Streamed over four days, these virtual sessions will cover key content from our face-to-face Compliance Officers Conference. With more than 11,000 views and a satisfaction rate of nearly 98%, our virtual conference continues to offer a flexible and convenient way to tune into our engaging and innovative content.

You can pick and choose what works for you across a number of sessions. These will be a useful mix of presentations and panel discussions, and in most cases, you'll be able to ask questions live.

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- claims management
- compliance queries
- continuing competence
- ethics
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